

## OFFSITE INFUSION/INJECTION POLICY

SUPPORTIV BAR is dedicated to providing the best medical care to our patients. We will do everything possible to address your specific wellness needs; however, we require your assistance. Included in this policy, you will find a list of instructions that require your participation. Please sign that you have read and fully understand everything in the policy. If you do not understand any part of our policy, please call our office prior your infusion/injection or injection.

**You must sign the Mobile IV Policy prior to your off-site infusion/injection.** It is imperative that you follow our policy, or your infusion/injection will possibly be rescheduled and your deposit will be forfeited.

1. A fifty percent (50%) deposit shall be made at the time of booking an off-site infusion/injection. This deposit is NON-REFUNDABLE unless service is cancelled more than forty-eight (48) hours prior your infusion/injection.
2. All pets must be secured (e.g. on a leash, in a kennel, or stored in a separate room) prior to your infusion/injection.
3. Weapons are strictly prohibited and must be stored away (out of sight) during your infusion/injection.
4. When possible, please provide parking in front of your home or in the driveway for the SupportIV Bar medical team.
5. If the infusion/injection is outside of normal business hours (9:00 AM – 4:00 PM), the patient must turn on outdoor and indoor lighting.
6. Infusion/injection and injection services must be completed in common area (i.e. living room, kitchen, dining area etc.). SupportIV Bar will not perform infusion/injection services in a restroom or bedroom.
7. Patient must wear a short sleeve shirt or his/her/their arm accessible for the infusion/injection. (The IV will be started at the bend of your arm (ante-cubital area) or below in forearm or hand—please wear clothing that allows this area to be easily exposed).
8. No smoking (of any kind) or drinking alcohol before or during the infusion/injection service.
9. SupportIV Bar, in its sole discretion, may refuse to perform the infusion/injection or injection service if any of the above conditions are not met. Should SupportIV Bar issue such refusal, your deposit will be forfeited.

\*By signing below, I am acknowledging that:

- a. I understand completely the Offsite Infusion/injection Policy for my upcoming infusion/injection.
- b. All of my questions regarding the Policy were answered by the SupportIV Bar staff in a timely manner prior to my infusion/injection.
- c. I will call SupportIV Bar at 985-900-2134 prior to my infusion/injection if I do not understand any of the information presented to me in this Policy.
- d. I agree to follow the Policy as outlined above and understand that my failure to do so will result in the cancellation of my infusion/injection service and my deposit will be forfeited.

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Infusion/injection Date: \_\_\_\_\_